

Advancing a Massachusetts
Culture of Assessment



# Quantitative Reasoning: Looking Beyond the Numbers

Statewide Conference on Assessment in Higher Education

Friday, October 19, 2012 8 a.m. to 3:30 p.m.

Worcester State University Worcester, MA

#### **AMCOA Team Members**

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Kate McLaren, Director of Institutional Assessment, Massachusetts Maritime Academy

**Timothy McLaughlin,** Chair of the English Department, Bunker Hill Community College

**Maureen Melvin Sowa,** Professor of History, Division of Social and Behavioral Sciences, Bristol Community College

**Brenda Mercomes,** Academic Affairs Vice-President, Roxbury Community College

**Javad Moulai,** STEM Division Faculty Member, Roxbury Community College

**Bonnie Orcutt,** Professor of Economics and Chair, Liberal Arts and Sciences Curriculum, Worcester State University

Mark Patrick, Assistant Dean of Academic Affairs, Massachusetts Maritime Academy

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**John Savage,** Professor of Chemistry, Middlesex Community College

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**Michelle Scribner MacLean,** Professor, College of Education, University of Massachusetts Lowell

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**Phillip Sisson,** Provost and Vice President of Academic & Student Affairs, Middlesex Community College

Ruth Slotnick, Director of Articulation and Learning, Assessment, Mount Wachusett Community College

**Dawne Spangler,** Director of the Center for Teaching, Learning and Assessment, North Shore Community College

**Martha Stassen**, Assistant Provost, Assessment & Educational Effectiveness, University of Massachusetts Amherst

**Susan Taylor,** Professor, Mount Wachusett Community College

**Judy Turcotte,** Director of Planning and Assessment, Holyoke Community College

**Suzanne Van Wert,** Professor of English, Northern Essex Community College

**Laura Ventimiglia,** Dean for Academic Assessment, Curriculum, and Special Programs, North Shore Community College

**Michael Vieira,** Associate Vice President for Academic Affairs, Bristol Community College

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**Lori Weir,** Instructional Design Specialist, MassBay Community College

**Ellen Wentland,** Associate Dean of Academic and Institutional Effectiveness, Northern Essex Community College

Marcellette Williams, Senior Vice President, Academic Affairs, University of Massachusetts President's Office

**Ellen Zimmerman,** Associate Vice President for Academic Affairs, Framingham State University

# Conference Agenda

		Location V
8:00 a.m.	Registration and Coffee/Refreshments	Blue Lounge
9:00 a.m.	<b>Opening</b> Dawne Spangler, Conference Chair and Director of the Center for Teaching, Learning and Assessment, North Shore Community College	Blue Lounge
	Welcome	
	Dr. Charles Cullum, Provost, Worcester State University	
	Remarks	
	Maureen Melvin Sowa, AMCOA Co-Chair, Professor of History, Bristol Community College	
9:45 a.m.	<b>Breakout Sessions</b> (Participants will attend one session each; see descriptions and presenters on pages 4–6.)	
	Session A.1 More Than One Way to Assess QR? Problem Solving Through Quantitative Literacy and Inquiry and Data Analysis by Fitchburg State University	North Auditorium
	Session A.2 Incorporating Quantitative Reasoning in Your Course: Examples from Across Disciplines by Northern Essex Community College	Foster
	Session A.3 Assessing and Reporting Degree Qualifications Profile Competencies in the Context of Transfer by UMass Lowell and Middlesex Community College	South Auditorium
	Session A.4 If Not Algebra, Then What? by UMass Boston	President's Dining Roon
	Session A.5 QR in Action at Holyoke Community College	Fallon
11:00 a.m.	Breakout Sessions (Participants will attend one session each; see descriptions and presenters on pages 4-	-6.)
	Session B.1 More Than One Way to Assess QR? Problem Solving Through Quantitative  Literacy and Inquiry and Data Analysis by Fitchburg State University	North Auditorium
	Session B.2 Incorporating Quantitative Reasoning in Your Course: Examples from Across Disciplines by Northern Essex Community College	Foster
	Session B.3 Assessing and Reporting Degree Qualifications Profile Competencies in the  Context of Transfer by UMass Lowell and Middlesex Community College	South Auditorium
	Session B.4 If Not Algebra, Then What? by UMass Boston	President's Dining Room
	Session B.5 QR in Action at Holyoke Community College	Fallon
12:00 p.m.	Lunch and Networking	Blue Lounge
12:45 p.m.	Keynote Address: "What Does an English Professor Have to Say about Quantitative Reasoning?"  Susan Albertine, Vice President, Association of American Colleges and Universities (AAC&U)	Blue Lounge
1:30 p.m.	QR Scoring of Student Work Samples Using the VALUE LEAP Rubric by Holyoke Community College (See description and presenters on page 6.)	Blue Lounge
3:00 p.m.	Discussion and Closing  Pat Crosson, Senior Advisor for Academic Policy, Massachusetts Department of Higher Education  Peggy Maki, Assessment Consultant for the AMCOA Project	Blue Lounge
	Bonnie Orcutt, AMCOA Co-Chair; Vice Chair of the Massachusetts Team; State Partner Team; and Professor of Economics, Salem State University	

### **Breakout Session Descriptions**

#### Session A.1 and B.1

More Than One Way to Assess QR? Problem Solving Through Quantitative

Literacy and Inquiry and Data Analysis by Fitchburg State University

**Presenters:** Dr. Christopher Cratsley, Director of Assessment

Dr. Jennifer Berg, Assistant Professor of Mathematics

Dr. Elizabeth Gordon, Assistant Professor of Geo/Physical Sciences

**Description:** 

One of the objectives of the Liberal Arts and Sciences Curriculum at Fitchburg State University is to teach students Problem Solving. This objective suggests that students will both be able to "form Problem Solving strategies and evaluate their effectiveness" and "analyze and interpret data as a means to evaluate arguments and make informed choices." Our initial efforts to assess this objective focused on using a single rubric to evaluate quantitative approaches to Problem Solving. Based on data from this rubric, faculty feedback and review of the AAC&U's VALUE rubrics, our Liberal Arts and Sciences Council developed two separate rubrics for Problem Solving. We will discuss the process we used to develop these rubrics, provide data from these rubrics, and outline how we have utilized protocols developed for Critical Friends Groups to engage faculty in dialogs about using the data to improve student learning.

#### **Expected Outcomes:**

- 1. Describe a process for developing quantitative approaches to Problem Solving rubrics
- 2. Identify the different features of quantitative reasoning that occur in student work in math and science
- 3. Outline a process and protocols for engaging faculty at your institution to use data from the rubrics to improve student learning

#### Session A.2 and B.2

#### Incorporating Quantitative Reasoning in Your Course: Examples from

Across Disciplines by Northern Essex Community College

**Presenters:** 

Maria Carles, Associate Professor of Natural Sciences

Euthemia Gilman, Coordinator and Adjunct Faculty, Elementary and Middle High School Education Programs

Patricia Machado, Associate Professor of Economics, Program Coordinator for Liberal Arts

Rory Putnam, Assistant Professor, Clinical and EMT Basic Program Coordinator, EMS/Paramedic Program Clinical Coordinator

Ellen Wentland, Associate Dean, Academic and Institutional Effectiveness

**Description:** 

While Quantitative Reasoning (QR) can be intentionally included in mathematics classes, inclusion in areas outside of math emphasizes its relevance to any discipline and assists in skill development. NECC faculty are working on incorporating QR on an intensive level into courses across the curriculum. Courses approved as QR intensive satisfy detailed criteria, and course syllabi include outcomes derived from the VALUE rubric. In this session, faculty associated with *Pharmacology for the Paramedic, Diversity and Multiculturalism in Education, Macro and Micro Economics*, and *Anatomy and Physiology* will describe the assignments and assessment tools used in their newly approved QR intensive courses.

#### **Expected Outcomes:**

- 1. Describe how instructional content and assignments in various disciplines can address outcomes linked to the VALUE rubric
- 2. Adapt the model of QR assignments and assessment tools to classes and curricula of their institution

#### Session A.3 and B.3

#### Assessing and Reporting Degree Qualifications Profile Competencies in the

**Context of Transfer** by UMass Lowell and Middlesex Community College

**Presenters:** Michelle Scribner-MacLean, Professor, College of Education, University of Massachusetts Lowell

Elise Martin, Dean of Assessment, Middlesex Community College

**Description:** AAC&U's Quality Collaborative Project, "Assessing and Reporting Degree Qualifications Profile

Competencies in the Context of Transfer," brings together nine pairs of institutions from across the country to pilot the Lumina Foundation's Degree Qualifications Profile (DQP) to improve the development of essential learning outcomes for students transferring between two- and four-year colleges. The University of Massachusetts Lowell and Middlesex Community College, one such pair, have formed inter-campus teams of faculty teaching in the high-transfer programs of Business, Biology, Criminal Justice and Psychology to develop assessments for one such outcome, Quantitative Literacy (QL), at both the associate's and bachelor's degree levels. These disciplines require QL development and, thus, lend themselves to the assessment of that development over time. We will share our mapping of the Lumina DQP QL benchmarks to the QL LEAP VALUE rubric, and provide examples of the development of draft assessments and supporting work being developed by faculty at the 200 and 400 levels to address LEAP QL competencies.

#### **Expected Outcomes:**

- 1. Describe the link between the Lumina DQP QL (Quantitative Literacy) benchmarks and the QL VALUE rubric
- 2. Identify faculty and disciplines on their campus to approach on developing common learning outcomes for students transferring between two and four year colleges

#### Session A.4 and B.4

#### If Not Algebra, Then What? by UMass Boston

**Presenter:** Mark Pawlak, Director of Academic Support and Quantitative Reasoning Programs

**Description:** For more than a decade, UMass Boston has offered Quantitative Reasoning (QR) as an alternative to College Algebra for non-STEM majors. A recent revision to the QR curriculum has tried to answer the questions: Ten years from now, what do we want students to remember and use from the course? In particular, how do we expect them, as citizens and workers, to use what they learned as they encounter

numerical information? How will they use current technology as a tool and a resource?

This talk will provide an overview of the QR course, the habits of mind it aims to impart, and an overview of its focus on working with students as consumers of quantitative information instead of producers of mathematics. Examples will be shared of the real world problems drawn from the news with relevance to history, economics, sociology, and other areas. Our QR program's robust model for assessing teaching and learning will also be discussed.

#### **Expected Outcomes:**

- 1. Describe one institution's approach to incorporating QR (Quantitative Reasoning) tools, information and skills into their students lives.
- 2. Identify ways to adapt QR focus and tools into math and other disciplines on their campus.

#### Session A.5 and B.5

#### QR in Action at Holyoke Community College

**Presenters:** Catherine Dillard, Assistant Professor of Mathematics

Nicole Hendricks, Assistant Professor of Criminal Justice

Dr. Laura Hutchinson, Assistant Professor of Health, Fitness & Nutrition

Vivian Leskes, Professor of Language Studies Dr. Kevin Wentworth, Associate Professor of Biology

**Description:** It's mid-way through the semester and nine faculty at HCC are busy implementing QR modules in

their courses with the help of fellow faculty "QR experts." Four of these faculty representing Biology, Nutrition, Criminal Justice and English as a Second Language will share their experiences so far,

including their plans, challenges, and insights.

#### **Expected Outcome:**

Describe the planning process of how one college implemented QR modules across various disciplines

### **Afternoon Session Description**

#### QR Scoring of Student Work Samples Using the VALUE LEAP Rubric by Holyoke Community College

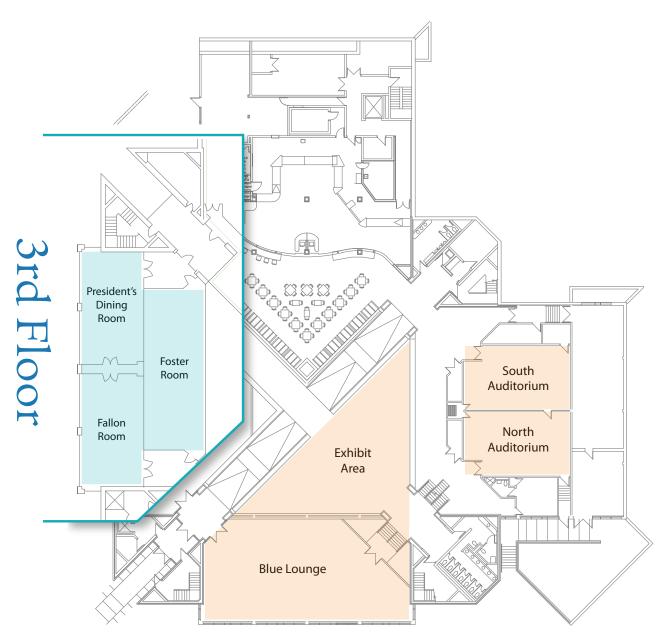
**Presenters:** Catherine Dillard, Assistant Professor of Mathematics

Dr. Terry Kinstle, Assistant Professor of Psychology Nicole Hendricks, Associate Professor of Criminal Justice Judith Turcotte, Director of Planning and Assessment

**Description:** Hands-on, small group session led by facilitators from Holyoke Community College will focus on

applying quantitative reasoning rubrics applied to sample student work.

## **Map of Session Locations**



1st Floor



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Additional Special Thanks to:

#### **CONFERENCE CHAIR**

Dawne Spangler, North Shore Community College

#### **CONFERENCE PLANNING GROUP**

Bonnie Orcutt, Worcester State University
Saradha Ramesh, North Shore Community College
George Kohout, Department of Higher Education
Peggy Maki, Department of Higher Education
James Gubbins, Salem State University

#### HOST INSTITUTION

Barry M. Maloney, Worcester State University <u>Dr. Charles Cullum</u>, Worcester State University

#### KEYNOTE SPEAKER

Susan Albertine, Association of American Colleges and Universities (AAC&U)

And the Presidents, Vice Presidents, and Chief Academic Officers of the Massachusetts Public Higher Education System