### Fraud Awareness & Prevention for Higher Education

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## Goals

 Raise your fraud awareness and introduce you to fraud prevention methods.

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#### • Education is a <u>high risk</u> industry (ACFE)

 Trustee survey: about 50% said "<u>no</u> <u>ability to detect fraud.</u>"

Why?

 Assessing fraud risk is the responsibility of the oversight body. (GAO) If risk identified, then.....



#### Fiduciary Duty (Loyalty, Candor, Care) – includes fraud prevention since fraud can harm the entity.

Why?

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#### Goal #1: Raise you awareness

# The following is to test your awareness

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# **Raising Awareness**



# What did you learn about our level of awareness?

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# What is fraud?

- <u>SIMPLE</u>: Lying to get something that doesn't belong to you.
- Deception, concealment, and/or a violation of trust. ----- <u>for gain</u>
- Fraud is committed by individuals and/or organizations to obtain or keep something of value or gain an advantage (cheating)

#### Value in Higher Education

- Assets, resources, time, intellectual property
- Grants & Contracts
- Grades, assistantships, recommendations
- Financial aid
- Reputations
- Admissions
- Anything tangible or intangible!

# Fraud is a Crime!

- Like most crimes, fraud occurs with regularity, does not discriminate, can be of any size, complexity, or duration.
- Failure to report a crime is also considered a crime.





### Examples

- Procurement card abuse
- Embezzlement
- Credit card abuse
- Theft
- Asset misappropriation
- Document tampering
- Cheating

### **Theory: The Fraud Triangle**



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### Theory: 80-10-10 Rule

Refers to a general assumption about the "human element"

- 10% of the population will NEVER commit fraud. Dominant "Super-ego."
- **10%** of the population is actively looking to commit fraud. Sociopathic tendencies. Dominant "Id"
- 80% of the population might commit fraud given the right combination of opportunity, pressure, and rationalization. Us!!!!!



# Typical <u>Fraudster</u>

(2014 ACFE Report to the Nations)

- 36% in management, 19% high level executive
- 50% between ages of 36 -50
- 67% male
- 25% w/entity 10+ years
- Living beyond means = key red flag
- 18% in accounting office
- Responsible, trusted, respected employees

### **Typical Fraud**

Median loss for executive-level = \$600,000

- Executive-level fraud lasts an average of 2 yrs.
- Top Causes (how do you eliminate the cause?):
  - Poor internal controls
  - Poor management oversight
  - Management overrides
  - Poor Tone at the Top



# Fraud Costs

- **7% 10%** of revenue lost (ACFE)
- "Bad Press"

- Employee morale/distraction
- Legal, investigative, corrective action costs
- Reputation/Public
  Lost funding, donations, perception (73% say top risk)

### **Goal #2: Prevention**

#### Limiting Opportunity

- "Trust but verify"
- Practice skepticism
- Ask questions
- Be proactive (27% said this could have prevented it)
- Anti-fraud system

### **Anti-Fraud System**

- Hotlines or other reporting mechanism
- Cultivate positive Tone at the Top
- Adequate Internal Controls
- Training (35% reduction in losses)
- Meaningful oversight (internal & external)
- Security (passwords, IT monitoring, locks)

### **Risk Assessment**

 Perform a Risk Assessment to identify vulnerabilities at the program level, systemwide or anywhere in between.

#### Fraud Response Plan

- Have you thought about what to do in the event that a major fraud is identified?
  - Whom do you call?
  - How do you respond?
  - Who should be on the response team?

Deloitte Touche: Only 49% of Board members believe their organizations are prepared to handle a crisis [any] to achieve a positive outcome. Over 80% say either they have no plan or don't know.

65% believe their organizations are vulnerable to malfeasance!

65% say they have no plans to address an occurrence of malfeasance !

### **Deterrents & Enforcement**

- Fraud risk increases when fraudster's fear of detection decreases
  - Speeding
  - NO PARKING
  - KEEP OFF THE GRASS
  - NO SMOKING
  - EMPLOYEES MUST WASH HANDS



We need to be "aware" because no matter what we do, we could be fraud victims.

# QUESTIONS?????

#### **Contact Information**

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